Informal Complaint Preliminary Information

Natural Gas Purchasing, Selling, Shipping, Transportation, or Gathering Practices

Contact Name for Complainant:
Company Name:
Company Address:
Company Phone/Fax/E-mail:
Contact Name for Respondent:
Company Name:
Company Address:
Company Phone/Fax/E-mail:
Description of Complaint:
How long has the problem described in the complaint existed?
Has complainant contacted the party that is the subject of the complaint?
If answer is "No", why not?
If answer is "Yes", then what response did the complainant receive?

What is the current status of negotiations between the complainant and the party about which the complaint has been made?
Describe any other actions the parties have taken to resolve the problem:
What is the relief sought by the complainant?

Please return this form to:
Railroad Commission of Texas
1701 North Congress Avenue
Austin, Texas 78701

Attention: Market Oversight Section or Fax Number 512-463-7962

or E-mail: informalcomplaint@rrc.texas.gov