

RAILROAD COMMISSION OF TEXAS

Critical Infrastructure Division



NOTICE TO OIL & GAS AND PIPELINE OPERATORS

RRC Alert Send Word Now Notification System Sign Up

If ERCOT declares an Energy Emergency Alert (EEA), the Railroad Commission of Texas (RRC) will send notification using the Send Word Now notification system. Each operator is encouraged to register one contact per organization. You may elect to receive notice from this system by call, text, email or by all three methods.

To register, visit the Send Word Now website at <https://RRCALERT.sendwordnow.com/homepage.aspx>.

1. Under User Registration Agreement, click “I agree”, check “I understand that my telecommunications carrier may charge regular voice and data fees for any messages I receive, and that I am responsible for these charges.” box, check “I have read and understand the Privacy Policy” box and click submit. Note: Currently, there is no Privacy Policy.
2. Under User Information, fill out all required fields and create a username and password.
3. Under Contact Information, fill out all required fields and enter your contact information:
 - o Preferred Phone Number
 - o Preferred Email
4. Under Additional Information, fill out all required fields:
 - o Organization Name
 - o P-5 Number
5. When registration is complete, check your registered email inbox and click the confirmation link. If the confirmation email is not in your inbox, please check your spam or junk folder. We suggest you mark the sender as safe so other emails from Send Word Now will appear in your inbox.

For additional information regarding Energy Emergency Alert levels, visit the ERCOT website at <https://www.ercot.com/normal>.

Please Forward to the Appropriate Section of Your Company